

Return Policy/COVID-19 Update supersedes standard Policy.

In order to protect our employees and our customers from additional risk, we have made the decision to change our merchandise return policy. We will not be accepting returns of any merchandise until further notice.

This policy is consistent at all our stores as well as with our competitors. Once the product has left the store, we cannot accept it back and give a refund. Defective units will be replaced under the warranty scheme.

BREO WORLD

Terms and Conditions

CUSTOMER SATISFACTION: Our company strives for 100% customer satisfaction. If you have any issues with your product, please contact us and give us the opportunity to make any issues right with you. You have our word that we will do everything we can for you. You can reach our customer service department at sales@breo.uk.com. We always respond quickly and thank you again for your business.

EXPECTED DELIVERY TIME FRAMES: We do our best to ship all products immediately. Normal ground shipping inside the United Kingdom takes 7-10 BUSINESS days (14 Calendar Days) to arrive. Shipping outside of the United Kingdom can take 3-4 weeks to arrive and, in some cases, longer, depending on customs and clearance delays. Please understand that we have no control over delivery times abroad since a foreign customs department can delay delivery of an item for an unpredictable amount of time. Most of our international packages are shipped via Royal Mail to save you on shipping costs. This form of shipping has Delivery Confirmation numbers and is trackable.

OUTSIDE CONTINENTAL UNITED KINGDOM:

The shipping charges quoted in all of our listings are for the United Kingdom ONLY! If you are outside of the United Kingdom, please contact us before purchasing to get a correct shipping quote to ship to your location.

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STANDARD RETURN POLICY Satisfaction Guaranteed Not happy with a product? Return it to us. You may return undamaged items to us postmarked within 14 calendar days of delivery. If the return is not a result of our error, customers will be required to cover shipping cost both ways.

Please make sure the item is returned in the original condition, with the original packaging and accessories. Product Warranty (faulty / defective over normal use) Unless otherwise noted on the product page, product warranty is 3 months counted from the date of shipment.

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- Within 1 month from shipment: Upon returning, defective items are replaced to customers for free. Return shipping reimbursement is unavailable.
- Within 3 months from shipment: Upon returning, defective items are replaced to customers for free. Return shipping reimbursement is unavailable